

Roll No. ....

Total Pages : 2

42044

**MCA 4th Semester (Under CBS)**  
**COMPUTER BASED MANAGEMENT SYSTEM AND**  
**E-COMMERCE**  
**(MCA-16-208)**

Time : 3 Hours]

[Max. Marks : 60

**Instructions :**

- (i) *It is compulsory to answer the questions of Part-1. Limit your answers within 20-40 word in this part.*
- (ii) *Answer any four questions from Part-2 in detail.*
- (iii) *Different parts of the same question are to be attempted adjacent to each other.*

**PART-1**

1. (a) What are Digital Certificates? (2)
- (b) Discuss Just-In-time approach. (2)
- (c) How E-Commerce can be used for social services? (2)
- (d) What is 'Office System'? (2)
- (e) Define Cryptography. (2)
- (f) Differentiate MIS and DSS. (2)
- (g) What is behavioral management? (2)
- (h) What is organization structure? (2)
- (i) Define Electronic Data Interchange (EDI). (2)
- (j) Differentiate Classical and Non-classical management. (2)

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## PART-2

2. (a) Explain different management processes. (5)  
(b) Explain how management acts as a Profession. (5)
  3. Define the impact of E-commerce on individual, society and organization. (10)
  4. (a) Explain MIS in detail. (5)  
(b) Explain Executive Support System (ESS). (5)
  5. Explain various online payment systems and also write advantages and disadvantages of E-commerce. (10)
  6. (a) Explain Total Quality Management (TQM). (5)  
(b) What are Digital Signatures? (5)
  7. Explain various methods to secure transactions. (10)
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