

Roll No.

Total Pages : 2

352504

December 2023

B.Com. (Honours) - Vth SEMESTER
Organizational Behaviour (BCOMH-504C)

Time : 3 Hours]

[Max. Marks : 75

Instructions :

1. *It is compulsory to answer all the questions (1.5 marks each) of Part-A in short.*
2. *Answer any four questions from Part-B in detail.*
3. *Different sub-parts of a question are to be attempted adjacent to each other.*

PART-A

1. (a) Define organizational behavior. (1.5)
- (b) State the elements of organizational behaviour. (1.5)
- (c) Define values. (1.5)
- (d) State the three components of attitude. (1.5)
- (e) Define learning. (1.5)
- (f) Why are conflicts essential in an organization? (1.5)
- (g) State the difference between organizational climate and culture. (1.5)
- (h) What is negative reinforcement? (1.5)
- (i) Define group cohesiveness. (1.5)
- (j) State the different types of organizational structures. (1.5)

352504/80/111/355

13 [P.T.O.]

PART-B

2. (a) Describe the evolution of the concept of organizational behaviour. (10)
(b) Write a short note on the contemporary challenges of organizational behaviour. (5)
 3. (a) Discuss the determinants of Personality. (5)
(b) Define Perception. Elaborate the process of perception. (10)
 4. How does a group evolve into a team? Explain this through the different stages of group and team development. (15)
 5. (a) What is Power? How is power related with politics in an organization. (5)
(b) Discuss the functions and styles of Leadership. (10)
 6. (a) Do you think that employees of an organization are inherently resistant to change? To what extent are managers responsible for employee-resistance to change? (10)
(b) State and explain the different elements of organizational structure. (5)
 7. Why do you think that conflict management is important for a manager? Discuss the different sources of conflict. How can a manager handle conflict? (15)
-