

Roll No.

Total Pages : 2

701313

December 2022

MBA - IIIrd SEMESTER

Organisational Change And Development (MS-HR-210)

Time : 3 Hours]

[Max. Marks : 75

Instructions :

1. *It is compulsory to answer all the questions (1.5 marks each) of Part-A in short.*
2. *Answer any four questions from Part-B in detail.*
3. *Different sub-parts of a question are to be attempted adjacent to each other.*

PART-A

1. Discuss in brief :

- | | |
|---------------------------------|-------|
| (a) Planned change. | (1.5) |
| (b) Unplanned change. | (1.5) |
| (c) Organizational development. | (1.5) |
| (d) Conflict Management. | (1.5) |
| (e) Organization diagnosis. | (1.5) |
| (f) Assumptions of OD. | (1.5) |
| (g) Survey feedback. | (1.5) |
| (h) Work team. | (1.5) |

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- (i) Force field analysis. (1.5)
- (j) Role of strategic leadership in change. (1.5)

PART-B

- 2. (a) Analyse Lewin's model. (10)
 - (b) Comment on organization restructuring. (5)
 - 3. (a) Write a note on system model. (5)
 - (b) Explain the role and competencies of OD practitioners. (10)
 - 4. Critically analyze the Kotter's model with proper interpretation. (15)
 - 5. (a) Distinguish between coaching and mentoring. (5)
 - (b) Critically evaluate the third-party intervention. (10)
 - 6. Write short notes :
 - (a) Action Research model. (10)
 - (b) Future trend of OD. (5)
 - 7. How will you discuss diagnosis at individual, group and organization level? Explain challenges in diagnosis. (15)
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