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**003701**

**Dec. 2021**

**B.Tech. (CE/EL) - VII SEMESTER  
Organizational Behaviour (HSMC-03)**

Time : 90 Minutes

Max. Marks : 25

*Instructions :*

1. *It is compulsory to answer all the questions (1 mark each) of Part-A in short.*
2. *Answer any three questions from Part-B in detail.*
3. *Different sub-parts of a question are to be attempted adjacent to each other.*

**PART - A**

1. Discuss in brief :

- |                               |     |
|-------------------------------|-----|
| (a) Leadership.               | (1) |
| (b) Organizational climate.   | (1) |
| (c) Team building.            | (1) |
| (d) Group Cohesiveness.       | (1) |
| (e) Decision making.          | (1) |
| (f) Attitudes and emotions.   | (1) |
| (g) Organizational behaviour. | (1) |

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- (h) Controlling. (1)
- (i) Managerial skills. (1)
- (j) Organizational culture. (1)

### **PART - B**

- 2. (a) Describe the planning process with example. (3)
- (b) Discuss the significance of managerial ethics and social responsibility in this modern business scenario. (2)
  
- 3. (a) Write short note on MIS. (2)
- (b) Explain the perception process with example. (3)
  
- 4. List the sources of conflict and explain the strategies to manage conflict. (5)
  
- 5. (a) How can you define motivation? Write any one theory of motivation. (3)
- (b) Distinguish between organizational change and organizational development. (2)
  
- 6. (a) Discuss the challenges of OB in present scenario. (2)
- (b) Explain any two types of organization structure. (3)