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Roll No.

Total Pages : 2

704101

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MBA I SEMESTER

Management Process and Organizational Behaviour

(MBA(E)/101/MB-101/MBA-101)

Time : 90 Minutes]

[Max. Marks : 25

Instructions :

1. *It is compulsory to answer all the questions (1 mark each) of Part-A in short.*
2. *Answer any three questions from Part-B in detail.*
3. *Different sub-parts of a question are to be attempted adjacent to each other.*

PART-A

1. (a) "Management is the prime determinant of the success of a business enterprise." Explain the statement. (1)
- (b) List key elements of the scientific management school. (1)
- (c) Write a short note on the scope of management. (1)
- (d) Differentiate between planning and plan. (1)
- (e) What is a matrix organization? (1)
- (f) What do you mean by social responsibility? (1)

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[P.T.O.]

- (g) Differentiate between organizational culture and climate. (1)
- (h) What is organizational design? (1)
- (i) What are the fundamental dimensions of change? (1)
- (j) Why do people join groups? (1)

PART-B

2. 'Situation is the prime decider in managing the people and business operations.' Comment on the statement. Show classification of factors constituting business situations. (5)
3. "Decision-making is not an easy game to play." Discuss the statement in connection with the practical problems in decision-making. (5)
4. 'Behaviour School has its root in Hawthorne Experiments.' Comment. State managerial implications of Hawthorne Experiments. (5)
5. "Situational theories are a more comprehensive explanation of leadership." Elaborate on statement with reference to various situational leadership styles. (5)
6. 'Organizational politics is an obvious phenomenon.' Comment the statement. Also, discuss strategies or guidelines to minimize political behaviour. (5)