YMCAUST, May 2018 MBA I SEMESTER

Management Process and Organisational Behaviour(MBA/101)

Time: 3 Hours Max. Marks:60

Note:

- 1. It is compulsory to answer all the questions (2 marks each) from Part -1. Answer all questions of Part-1 in short.
- 2. Answer any four questions (10 marks each) from Part -2 in detail.
- 3. Different parts of the same question are to be attempted adjacent to each other.

PART-1

Q1	(a)	State the objectives of "Management".	(2)
	(b)	Define the process of "Decision making" in management.	(2)
	(c)	Define Organizational Behavior.	(2)
	(d)	What are Values?	(2)
	(e)	What is "Group Cohesiveness"?	(2)
	(f)	State the main elements of organization structure.	(2)
	(g)	What is Planned Change?	(2)
	(h)	Differentiate between Power and Politics.	(2)
	(i)	State the characteristics of an autocratic leader.	(2)
	(i)	Define "Organizational Culture".	(2)
	0)	Define organizational durant.	
PART -2			
02	(a)	Write a short note on "The skills required at different managerial levels".	(5)
QZ		Explain the concept of "Corporate Social Responsibility".	(5)
	(-)		
Q3	(a)	How "Perception" influences the behavior of employees in an organization?	
			(5)
	(b)	State and explain the different sources of Stress.	(5)
Q4		Describe the principles of management given by Fayol.	(10)
			(10)
Q5		What is motivation? Explain in detail the different theories of motivation.	(10)
06		What are the different stages of group formation? How is a group different from a team?	(10)
Q6		What are the different stages of group formation? How is a group different from a team?	(10)
Q7		State and explain the different causes of resistance to change. How can these causes be	(10)
4,		removed to implement the change?	
